

Service Overview

International Fulfillment & Distribution



¹An integral part of our business infrastructure solution is the warehousing and distribution of client-owned inventory. With locations in the United States, Mexico, Canada and Asia, IBS provides a single source for international distribution and fulfillment needs.

Supporting business-to-business and business-to-consumer clients, we receive inventory in our distribution center, verify shipment accuracy, unpack, inspect for damage and generally stock for sale the same day. We then pick, pack and ship customers' orders, including customized packaging, inserts, and promotional literature.

IBS also offers a full-scale, client-specific reverse logistics program, linking all returns processing in real-time to the inventory management system. Returns are entered to the system upon receipt of the product, at which time a client-specific set of standards regarding re-stocking and disposal or warranty is applied.

Our extensive use of advanced technology and equipment in our distribution centers enables us to generally maintain an order accuracy rate in excess of 99.7% and similarly, ship 100% of in-stock orders the same day.

¹ *Entiv an IBS Electronics Group Company*

Key Services: ²Product warehousing
Pick, pack and ship
Custom packaging, invoicing and promotional documentation
Transportation management
Reverse logistics
Custom reporting
Value-added services, including gift-wrapping

Key Features: Multiple delivery options: next-day, ground, postal and LTL
Extended hours for same day shipping
Automated picking
Multiple quality checks
Serial number capture
Warranty management

Key Benefits: Increased order accuracy
Enhanced customer satisfaction
Faster order fulfillment
Reduced inventory, direct costs and overhead
Flexible warehouse capacity
Scalable resource management

PROFESSIONAL SERVICE, COMPETITIVE PRICING & STRICT QUALITY

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